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opportunities for Women Advisors

A Practical Guide with **Advice, Tools,** and **Allyship** from Women Advisors



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Introduction

Only 15% of financial advisors in Canada are women.¹ It's time to grow this community.

Women in wealth management continue to face structural and bigpicture challenges in an industry that is male dominated. You know this, we know this. You don't have to look far for examples:

- Career advancement opportunities
- · Maternity leave coverage
- · Sense of belonging
- · Guidance and mentorship
- Pay equity

This guide has been written for women and those who identify as female. The terms "woman," "women," and "female" are used throughout this guide in an inclusive manner.

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Where opportunities meet action

In this guide, we highlight the practical advice shared with us by 20 women advisors at Raymond James. Whether you're an advisor, associate, sales assistant, or simply considering a career in wealth management, you'll find valuable insights and inspiration within these pages to support your career growth.

Table of contents

Introduction	2
01 Embrace Your Power	3
02 Build Your Community	6
03 Find Your Balance	12
04 Succeed on Your Terms	15
Key Takeaways	19
Opportunities at Raymond James	20

¹ Download: <u>"Women in Wealth: Retaining & Advancing Women</u> Investment Advisors in Wealth Management" (January 2025)

01 Embrace Your Power

Soft skills are power skills

We asked 20 women advisors what they felt differentiated their approach to managing their business and connecting with clients. Across the board, the importance of soft skills – such as listening, empathy, and having open conversations – couldn't be overstated.

As a woman advisor, you're frequently better able to:

- · Have deep, meaningful conversations
- Uncover key details and family dynamics to build your business
- Build rapport and nurture lasting client relationships



Lean into your soft skills when building your book of business – they're part of what differentiates you and are soughtafter attributes for many potential clients.

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I've built a business on being able to speak to clients' concerns without using jargon, and honing in on problem-solving as opposed to falling back on theory. It encourages clients to feel better about their financial situation, and they also often recommend friends and family for that reason."

Ginny Arnott-Wood

Wealth Advisor & Associate Portfolio Manager Arnott-Wood Wealth Advisory Group of Raymond James Ltd.

01 Embrace Your Power

Go deeper for insights and better outcomes

Women often excel at those sticky, sometimes uncomfortable conversations. It's seen as less taboo for them to express their feelings and concerns openly, as well as encourage their clients to do the same.

This approach uncovers important information about a client's state of mind and gives you the full picture, which is invaluable to relationship building and better meeting their needs as their financial advisor.

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Clients are more willing to share their questions and worries about investing with women than with men. I think they will reach out and be a bit more honest with women advisors, which makes the relationships more solid."

Melanie Gotts

Portfolio Manager Raymond James Ltd.

01 Embrace Your Power

Being a mother should be an advantage

Early in their careers, many women advisors express concern over how starting a family will impact their business. In later years, they come to see the distinct advantages motherhood has on their relationships with their clients.

Yet the industry falls short in its support for working moms.

A major barrier for women entering the industry is the lack of support for maternity leave. This is a big deal for women in, and entering, the industry.

While being a financial advisor can be a great career for working moms because of the ability to set your own schedule on a daily basis, stepping away for an extended period remains a major hurdle.

- How do you take time off to have children?
- Who will look after your clients?

This ongoing dilemma speaks to the need to build a team.

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Women are willing to help others by stepping in. If we are able to offer support to our colleagues, maternity leave and coverage for one's book of business are things we should be able to facilitate as an industry."

Kelly Lindsey

Financial Advisor Okanagan Wealth Management Group of Raymond James Ltd.

EMBRACE YOUR POWER 5

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02 Build Your Community

You'll go further together

This is a people business, so surround yourself with those who support you, challenge you, believe in you, and teach you.

How many of the following are part of your community?

- **Industry allies.** A peer group to bounce ideas off of and share experiences with is valuable, especially if you're an independent advisor. A supportive branch manager who gives equal opportunity can also be a game changer.
- Mentors & coaches. Having a mentor or coach is helpful for talking through issues and gaining fresh perspectives. Depending on your needs, this can be someone with wealth management expertise or someone focused on life or business coaching.
- **Personal support network.** Having the support and understanding of family and friends can make a world of difference in your ability to lead a balanced life and manage commitments outside of work.
- **Your team.** Finding the right people to work alongside you is crucial as you grow your business. Choosing a team member comes down to how their values, culture, skills, and disposition align with yours.

The power of perspective

This is a tough industry with lots of ups and downs. Being turned down by prospects, market uncertainty, compliance headaches – it can be a lot to shoulder.

It's sometimes difficult to stay positive and maintain your confidence. Having a mentor, life coach, or both can help you focus, grow, and achieve a more balanced outlook.

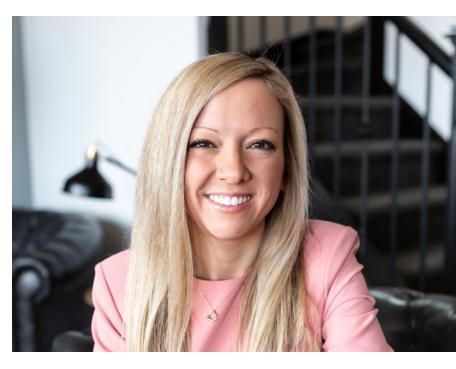
Women supporting women

In an industry that has traditionally been guarded, women go the extra mile to help one another. They've been there. They get it. They've got your back. Progress is about being curious and challenging the status quo. Asking a question out loud doesn't reveal vulnerability – it shows interest and the drive to excel. If you hit a stumbling block, talk to someone.



At Raymond James, 45% of branch managers are women – higher than the industry average of 31%.²

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In this industry, it's easy to be your own biggest critic. Getting a life coach was probably the most important factor that has helped me bounce back during tough times and keep going."

Kalee Boisvert

Financial Advisor Raymond James Ltd.



If you're an independent advisor responsible for setting up and running your own office, a business coach may be able to provide helpful advice on how to optimize your operations.

7

BUILD YOUR COMMUNITY

² "<u>Progress slow for women's representation in advice channel, report finds</u>" (Investment Executive, 24 July 2023)

Women advising women

The financial sector has also become an industry of women serving women. More and more, women seek out financial advice from other women.

Today, many women advisors are opting to focus their business on helping other women accumulate and manage wealth. This is a shift in the industry with great potential given that Canadian women are expected to control \$4 trillion in assets by 2028 – up from \$2.4 trillion in 2023.³

Unique needs, tailored solutions

Creating a safe space for women to learn about financial topics and ask questions without fear is valuable. Many of us don't learn about money in school, so we simply don't know where to start and what to do. This is particularly true for women, who have been left out of the conversation for far too long by an industry that has been traditionally geared toward men.



Holding lunch-and-learn sessions
– in person or online – specifically for
women can be a good tactic for meeting
their needs, building a network, and
growing your business.

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After many years, I realized that being a woman in this business is truly a strength. Women are involved in their finances now more than ever, so there is a larger need for women advisors whom clients can trust and connect with."

Filomena May

Senior Wealth Advisor Filo Financial Solutions of Raymond James Ltd.

³ Women to control \$4 Trillion in wealth by 2028: Is the industry ready?" (Wealth Professional, December 9 2024)

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Surround yourself with good people

Great team and client relationships make all the difference when it comes to enjoying the day-to-day of the job. Keeping a tight-knit circle has benefits far beyond the financial.

Curate your circle with intent

- · Start by finding a mentor
- Leverage their access to new networks
- Make and nurture new connections frequently

Build your book of business with heart

- Connect with clients who motivate you
- Consider their potential, not the depths of their pockets
- Inspire clients with your passion for helping them build wealth



Intentionally find and work with good people. Start by finding a mentor who can pull you up and get you access to the networks that will support your growth."

Ronnie Zhang

Financial Advisor, Raymond James Ltd.

Building your team

If you're considering building a team and have the scope in your business to justify doing so, it can be beneficial to assemble a diverse group.



Diversity in age

This helps with relatability between your team and clients of different generations so you can better understand what's important to them.



Diversity in culture

Building a team with cultural diversity has similar benefits. Diverse representation demonstrates that your team is well positioned to relate to a cross-section of clients.



Relatability within teams

Common ground among team members is also valuable. For example, understanding what it's like to be a working mom makes it easier to be an ally as well as a boss.



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Make it a family affair

After putting in the work to establish their business, many women advisors bring on family members to work within the business – often, their daughters

These are some of the tips they're passing onto the next generation of financial advisors:

- Be confident in your skills and your ability to succeed in an industry dominated by men
- Join a good team and start building your business right away
- Find a mentor and someone who believes in you
- Stay focused on what matters
- Remember that you have just as much to offer clients as any other professional in the industry

BUILD YOUR COMMUNITY

Succession planning: Thinking ahead to stepping away

With many women advisors introducing their daughters to the business, there is a realization that their succession plan is already under their own roof.

Existing associates and sales assistants – a high proportion of whom are women – can also make great successors when given the right support.



Nearly 80%⁴ of women advisors agree that transparent, accessible book purchasing opportunities are critical for retaining women in wealth management.

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However, you may also find that you need to bring on new talent to mentor ahead of your departure, including:







See section 05 for more on sourcing talent beyond traditional skill sets, and explore this topic further in our Succession Planning Guide.

⁴ Download: <u>"Women in Wealth: Retaining & Advancing Women</u> Investment Advisors in Wealth Management" (January 2025)

03 Find Your Balance

Home life, work life, your life

Achieving a healthy work–life balance is important for women advisors – just as it is for anyone. However, everyone's needs differ. It's up to you to find your balance.

Some women are at first hesitant to enter the business over concerns around family planning. Once established, however, many find it to be a career that allows for flexibility in meeting their personal commitments.



Consider that being an independent advisor offers more flexibility than the bank channel when it comes to creating work–life balance.

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My family and some close friends have been one of the main drivers of my success. You need people you can rely on and who will continue to cheer you on when you feel like you can't keep going."

Brooke Dean

Senior Financial Planner BMD Financial of Raymond James Ltd.

03 Find Your Balance

Is your business model a fit?

As an advisor, where you work and the business model you operate under can influence your work–life balance.

For example, the independent channel typically offers more flexibility for you to create a work environment and work–life balance that fit your needs – especially in contrast to the typical bank environment, where you might face a more rigid 9–5, office-based approach.

Within the independent channel, you also have options:

- As an employee, you will give up some control over your work environment, but you will benefit from increased support
- As an independent agent, you will enjoy greater autonomy to set up your business as you like, but you will have greater responsibility for managing your operations

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One thing I did was to be open with my clients and colleagues about what was happening in my life. This helped me achieve balance by setting boundaries around Raymond James time versus personal time."

Neela White

Senior Portfolio Manager Blue Wing Advisory Group of Raymond James Ltd.



Choosing the right business model channel will help your ability to balance work and personal time. Find your best fit in our Business Model Guide.



Setting boundaries

With your clients

Be open with clients about what's happening in your life and share insight into some of the milestones you're experiencing. This helps clients understand your situation and perhaps even relate to it.

It can also help manage their expectations: if they know you are doing the work to support them and they know how to contact you if needed, they will be more understanding even if you're not always in the office.

Being open:

- Builds trust
- · Encourages communication
- Facilitates healthier work-life balance

With coworkers and business partners

Set boundaries early in your career. This is the most common piece of advice that women advisors would give their younger selves when starting out in the business.

It's ok to be rigid with your parameters in order to make your business work with your personal life.

Don't hesitate to:

- Communicate
- Reinforce
- Be consistent

Help your team understand your needs as they relate to managing your business and life commitments. Balancing work and family isn't always easy, but it's ok to draw your line in the sand to separate the two.

04 Succeed on Your Terms

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What drives your success?

There are endless paths to success. However, from our conversations with women advisors across Canada, we identified some common drivers that help them thrive:

Determination

Success over the long term requires resolve as you pursue your goals with clarity of purpose.

Authenticity

In an industry centred on people and relationships, it's important to stay true to yourself and your values.

Resilience

It takes both inner strength and external support to keep going through the inevitable ups and downs.



My success has always been measured by how my clients benefit; have they been able to move forward better with our advice and service than they did before they engaged us."

JoAnne Anderson

Financial Advisor, Portfolio Manager & Branch Manager The MoneyPower Group of Raymond James Ltd.

What does success mean to you?

There's more to success than AUA, revenue, and number of clients. While these measures still matter, women advisors tend to view and measure their success more holistically:



Strong relationships

How close are you to your clients? Have you built a solid foundation of trust? Are you helping them achieve their goals?



Helping underserved populations

Are you making a difference in the lives of clients who have traditionally been overlooked by the wealth management industry?



Work-life balance

Do you have a say in how much or how little you work? Do you have the flexibility to balance a fulfilling home life with a rewarding career?

Your success should be defined by you. Set targets if that motivates you, but do so with a sense of purpose shaped by your values.

SUCCEED ON YOUR TERMS

05 · Make It Your Career

Is there one right path to success?

The road to becoming an advisor isn't a straight line, and success isn't about mastering just one skill.

Women from all backgrounds have discovered their passion for the industry, and they attribute their successes to their unique skill sets.

Taking the time to find the right job match isn't just worthwhile - it's essential. Do your due diligence of who you are and where you're going to ensure the job you take is a match for you in terms of people and culture.

Being a financial advisor is a great career, particularly for women. And now is a great time to make your mark on the industry.

"

It's important not to pigeonhole the skills and types of people necessary for this work, and instead to look for talent outside traditional areas."

Ginny Arnott-Wood

Wealth Advisor & Associate Portfolio Manager Arnott-Wood Wealth Advisory Group of Raymond James Ltd.

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You will succeed

There are many elements of the job that work particularly well for women, who often also take on the lead caregiver role within the family.

Work from anywhere

Flexibility in your schedule

Strong earning potential

Work with family

Rewarding client relationships



Being an advisor is one of the few careers that allow you to act as your own boss, set your own schedule (to a degree), and thrive financially – all while juggling other elements of life.

05 Make It Your Career

Becoming an advisor later in your career

With experience comes hindsight and a better understanding of what's important when it comes to establishing and directing your career.

Uncovering your why

What's driving you to become an advisor?

- · Ask yourself this question to help you decide if this is the career for you
- Lean on it as a way to help you refocus on what's most important
- Use your why to block out the noise around how others think you should manage your business

More than one path

Your skills are transferable, regardless of where you learned them.

Being open:

- Most jobs teach you important skills like how to interact with people or keep a schedule
- No matter the skill or where you learned it, it can help you succeed as an advisor
- The more diverse your skill set, the more you can offer your clients

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I love working with people and helping them create and protect wealth for themselves and their families. That passion for what I do is what drives my success."

Dee-Ann Mayburry

Senior Wealth Advisor Werner Mayburry Wealth Management of Raymond James Ltd.

05 Make It Your Career

Infinite possibilities ahead

Historically, girls have been left out of the conversation around money and the possibility of pursuing a career in financial services.

If you think back, did anyone encourage you to consider a career in the financial industry?

Today, many women advisors feel that they would have entered the industry or pursued the advisor role sooner if they had known this was a career possibility.

For those who start on the path to becoming a financial advisor, the road to success isn't well established. Going in, many women aren't aware of the opportunities available to them, or the great potential for success.

Empowering the next generation of women advisors

There is a need and opportunity for more transparency and education about how rewarding – professionally, financially, personally – it can be to work as an advisor.

- If you're someone who needs to hear this message, hopefully it's coming through loud and clear.
- If you're someone who needs to share this message, hopefully you can help spread the word.

MAKE IT YOUR CAREER

Key Takeaways

Your way is the right way

As a woman in the industry, you may encounter obstacles that men do not. We've gathered key takeaways from 20 women who've been through the thick of it. We hope that their insights motivate you to continue building and progressing in your career as a woman financial advisor.

Key takeaways

What's driving you to become an advisor?

- 1. Build your business in a way that works for you.
- 2. Know that you are capable and that you belong.
- 3. Recognize that your skills can help people in meaningful ways.
- 4. Study and achieve your designations early in your career.
- 5. Believe that you can and will do it take a leap of faith.

Don't feel you have to run your business a certain way just because that's how others have been doing it. Instead, trust yourself and your instincts, and find people and firms who will support you rather than throw up roadblocks.

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I wish I had known sooner that embracing your differences – such as being a woman – can be a strength. There are many people out there who want to work with a woman advisor."

Kalee Boisvert

Financial Advisor Raymond James Ltd.

Opportunities at Raymond James

Raymond James supports women in their pursuit of business success. Discover ways we connect with, celebrate and support our women advisors:



Women Canadian Advisors Network

Offering insights & resources entrepreneurial, women advisors need to reach their potential.



Annual Women's Symposium

Over 30 years celebrating Raymond James' women advisors.



Aspire: A Magazine for Women Advisors

Celebrating the achievements & contributions made by Raymond James women.

Ready to talk about your future at Raymond James?

Our team is here to chat.

Micol Haimson

Senior Vice President, National Director

438.844.6616 micol.haimson@raymondjames.ca

For more discussion and insights related to advisor opportunities, visit www.raymondjames.ca/choiceoftopadvisors to download our other guides for advisors.

WE PRIORITIZE PRIVACY AND DISCRETION.

